



Program Policies & Consumer Agreement

Camps

We require full payment at the time of registration via credit card or check. Checks should be made out to Children's Science Center and mailed to 3949 Pender Drive, Suite 120B, Fairfax, Virginia. A fee of \$30 will be charged for a returned check.

Refund Policy: We require written notice if you need to withdraw from a camp, please send an email to programs@childsci.org or call (703) 648-3130 requesting the withdrawal. Full refund will be provided less a \$50 administrative fee if cancellation is requested with 2 weeks advance notice. No refunds will be processed within 2 weeks of your camp start day. Children's Science Center reserves the right to cancel a session due to insufficient enrollment. In that event that the session is cancelled, your payment will be refunded in full.

Workshops:

Refund Policy: We require written notice if you need to withdraw from a workshop. Please send an email to programs@childsci.org or call (703) 648-3130 requesting the withdrawal. A full refund will be provided less a \$10 administrative fee if cancellation is requested with two weeks advance notice. No refunds will be processed within two weeks of your workshop start day. Children's Science Center reserves the right to cancel a session due to insufficient enrollment. In the event that the session is cancelled, your payment will be refunded in full.

Field Trips:

A 20% or \$100 minimum deposit is required for reserving a field trip to the Children's Science Center Lab. The balance must be paid on or before arrival of the field trip. Deposits are non-refundable and non-transferable to another date. Reservations are not confirmed until a Children's Science Center team member confirms the date and the deposit is received. We reserve the right to limit a field trip class size when scheduled during peak visitation times such as school holidays or the summer season. Adult Chaperones are required for all field trips. Chaperones are not permitted to bring siblings. Lab membership cannot be used for field trips.

Birthday Parties:

Full payment is required at the time of reservation. Payments are non-refundable. Reservations are required 2 weeks in advance. Your reservation is not confirmed until a Children's Science Center team member confirms your date and payment is received in full.